

# Transportation Service Policies

There is no charge to use the service, however, a suggested donation of \$5.00 to the LCDCC (Lawrence County Democratic Central Committee) is encouraged.

Drivers are volunteers and must remain so. Any form of pay to the driver will move the service into the “drivers must have upgraded licensing and insurance” category.

Drivers will need to keep very simple records of each trip and passenger. Passenger names, mileage, pickup address, type of trip and destination should suffice. Forms will be provided.

Driver's must be currently licensed and insured with full coverage and have proof on file with the LCDCC Secretary.

Any verbal abuse of any kind of the driver will ***immediately*** result in the driver turning around and returning the abuser home. Physical abuse against the driver, vehicle or other passengers will cause immediate removal from vehicle, by police if necessary, and WILL result in criminal charges!

If drivers are using a vehicle that might be difficult for some passengers to step up into, a step will be provided for use.

Transport is meant for providing a means to get to doctor appointments, grocery pickups, pharmacy pickups and other essential needs for those who cannot get out themselves. It is not for use to go visiting.

We are not a delivery service. If a rider needs a grocery pickup, they will need to be present. Note that this is not a shopping trip, just a pick up. It is the driver's choice if they want to help carry in groceries at rider's home and that will be clear when ride is scheduled/confirmed.

Drivers are NOT caregivers. A passenger is required to be able to get in and out of vehicle on their own with minimal assistance, such as holding an arm for balance. Passengers must be able to move around and accomplish their mission without assistance from the driver. If a passenger requires additional assistance, they must bring a caregiver with them. This is tied to liability issues and is NOT negotiable.

Masks are REQUIRED, ***properly worn***, regardless of state mandates until further notice.

No smoking allowed. The only exception is if every person in vehicle is a smoker. Riders have the option to choose to ride with a full-time non-smoking vehicle at time of sign up. If anyone in vehicle has an oxygen tank there will be absolutely NO smoking by anyone at any time during transport.

ALL passengers will need to provide written emergency contact info in case of need.

If a walker or Rollator is necessary for the rider, notice must be given at sign up. We will do our best to provide a vehicle that can accommodate the equipment.

All laws will be followed.

No firearms/weapons allowed!

No passengers, other than the requesting rider, and if required, one caregiver.

Unless a driver is willing to provide service outside of business hours, transportation is limited to 8am-5pm Monday – Friday.

Transportation is meant for the local Bedford area, although there may be a driver willing to go to Bloomington or Paoli. This would be based on driver availability and the request should be made well ahead of appointment.

Our drivers are volunteers and receive no pay. They are providing a “friends helping friends” service. Riders will respect that the driver is using their own vehicle to provide a service to them and will refrain from leaving trash, bottles, etc in the vehicle. Driver’s decisions, within the framework of our Transportation Service Policies, are not negotiable and will be followed.